HOW TO BOOK AN ACCESSIBLE CABIN





1. Visit GoCCL Navigator:

Log into GoCCL Navigator, <u>www.goccl.com.au</u>, using your Username and password and select Sign In.



2. Create Booking:

Under Create Booking you can click Individual Stateroom or Select Individual Stateroom from the Booking drop down menu.





GoCCL.com.au | Australia 13 31 94 | New Zealand 0800 442 095



3. Enter Search Type Pick Search by Sailing or by Specific Ship & Date (if you know it)

4. Enter Search Criteria

- Use the dropdown menus to select options for Date, Sail Type, Ship, Departure Port, and Duration.
- The default destination selection will be Australia and South Pacific.
- When booking in NZD currency, only Australia and South Pacific sailings are available.
- Sailings in North America are available in AUD currency only.
- In the below example we are searching using Ship & Date Function.

NAVIGATOR .	Support AU: 13 31 94 NZ: 0800 442 095 Hi, Lesleigh View Profile Lagout	NAVIGATØR	Support AU: 13 31 94 NZ: 0800 442 095 Hi, Lesleigh View Profile Logout
INDIVIDUAL BOOKING		INDIVIDUAL BOOKING	
CREATE INDIVIDUAL BOOKING	Currency	CREATE INDIVIDUAL BOOKING	
Sailing Ship & Date	AUD	Search By O Sailing	Currency VIII VIII VIII VIII VIII VIII VIII VI
Find sailings using the search options below.		Select both a ship and a date to find a sailing.	
DATES SALL TO Australia+ SHIP DEPART FROM GUEST QUALIFIERS (Optional) Military Interline Senior (55+) VIFP Number VIFP #	SEARCH SAILINGS	Select Ship Select Date Carnival Splendor Jun. 16, 2027 4 days GUEST QUALIFIERS (Optional) Military Interline Senior (55+) VIFP #	SEARCH SAILINGS
			SEARCH SAILINGS



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5. Add Guest Qualifiers

- Add or lookup VIFP Number. Special offers, if available, will display when guest's VIFP number is added.
- Select options such as Military, Interline, or Senior to refine the search. (Down on the left hand side and click apply filters)

(4) MORETON ISLAND > CARNIVAL SPLENDOR > A NAVIGATOR WED. JUN. 16, 2027 - SUN. JUN. 20, 2027 OFFER CODE CATEGORY STATEROOM GUEST INFO From Sydney Back SELECT OFFER CODE STATEROOM Starting from price is in AUD. Taxes and fees are included H FILTERS **3 AVAILABLE OFFER CODES APPLY FILTERS** OFFER CODE PASSPORT TO PARADISE Compare Offers **Reset Filters** (i) (i) (**(i)** (i) GUEST UPPER / LOWER INTERIOR OCEAN VIEW BALCONY SUITE 2 + From \$644 From \$664 From \$774 m \$979 From \$1,365 OFFER CODE FUN SELECT Compare Offers KNS GUEST QUALIFIERS (1) (1) (1) (1) (1) Military UPPER / LOWER INTERIOR OCEAN VIEW BALCONY SUITE Interline From \$974 From \$844 From \$864 From \$1,179 From \$1,565 Senior (55+) OFFER CODE CHOICE PLUS Compare Offers VIFP # Q (1) **(i) (i) (i) (i)** VIFP # UPPER / LOWER INTERIOR OCEAN VIEW SUITE 0 BALCONY From \$744 From \$854 From \$1,059 From \$1,445 From \$724

STATEROOM ACCESSIBILITY



6. Choose a Sailing

Select a sailing based on the guests' preferences.





7.Select a Rate Code

•View lead rates for each stateroom type under the listed rate codes.

•Compare up to three rate codes to find the best option. (If you click on Icon it will show promotion information)

•You can even select down on the left hand side if they need an accessible stateroom and click apply filters

•Once you've chosen a promotion, select it and click Continue.



8. Select Category and continue





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CONTINUE

9. Select a Stateroom

Choose a stateroom (You have the option down on the left hand side to select preferences) Once stateroom is selected proceed by clicking **Continue**.

10. Add Guest Information

• Enter the details for Guest 1 and click Continue.



CONTINUE

A NAVIGATOR	CARNIVAL SI WED. JUN. 1 From Sydney	PLENDOR > 6, 2027 - SUN. JUN. 20,	2027 OFFER CODE	CATEGORY	STATEROOM (CURRENT SELECTION \$979.00 AVG P.P. Taxes & fees are included
Back GUEST INFORMATIO	N					
BA - STATEROOM 1 - 620 2 GUESTS	8					
STATEROOM 6208 PRIMARY GUEST						All prices in AL
Please enter the guest inform All the fields are required unl	ation below. ess indicated as op	tional.				
VIFP #			۹			
Title Mr. v	La	ist Name				
Carnival	×	Fun	×			
Date of Birth						
Jan 🗸	02	✓ 1990	~			
Country of Residency						
Australia			~			
Guest Email Address 🕕						
test@carnival.com.au			×			
Guest Phone Number						
0733007799			×			
Add Special Requests 🗸						
*Maximum 4 selections						
Wheelchair assista	nce	Cognitive disa	bilities			
Concentrator		Autism				
Diabetic		Blind				
Deaf		Allergies				
Pregnant less 24 fu	ill wks	Sharps conta	ner			
Dialysis	for the sector	Wheelchair				
Preg morethan 24	tuli wks	U Oxygen				
Special Occasion						
Birthday Select a	Date 🗸 🛛 Ann	iversary Select a Dat	e 🗸 🗌 Hone	eymoon		







11. Enter the details for Guest 2 and click Continue.

	MORETON ISLAND > CARNIVAL SPLENDOR > WED. JUN. 16, 2027 - SUN. JUN. 20, 2027 From Sydney	OFFER CODE	CATEGORY	STATEROOM	GUEST INFO	CURRENT SELECTION \$979.00 P.P. Taxes & fees are included
Back GUEST INFORMATION						
8A - STATEROOM 1 - 6208 2 GUESTS						
STATEROOM 6208						All prices in AUD
GUEST 2						
Please enter the guest informatio All the fields are required unless i	in below. indicated as optional.					
VIFP #		۹				
Title						
Mr. 🗸						
First Name	Last Name					
Carnival	Fun	×				
Date of Birth						
Jan 🗸	02 🗸 1990	~				
Country of Residency						
Australia		~				
Guest Email Address 0						
test@carnival.com.au		×				
Guest Phone Number						
0733007799		×				
Add Special Requests A						
*Maximum 4 selections						
Medical Needs						
Wheelchair assistance	Cognitive disabiliti	es				
Concentrator	Autism					
Diabetic	Blind					
Deaf	Allergies					
Pregnant less 24 full w	/ks 🚺 Sharps container					
Dialysis	U Wheelchair					
Preg morethan 24 full	wks 🗋 Oxygen					
Special Occasion						
Birthday Select a Dat	e 🗸 Anniversary Select a Date 🗸	Honey	moon			
	- 1					
PREVIOUS GUES	ы —					CONTINUE TO REVIEW



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12. Review and Confirm Booking

Review the booking details and confirm by choosing either the Make a Payment or Hold Option.



NET COMMISSION

Total

GUEST SUBTOTAL

\$ 1,958.00

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DINING REQUEST OPTIONS

Select Your Preferred Confirmed Dining Time		Sele
EARLY DINING	~	

ct Your Preferred Wait Listed Dining Time Select Dining Time

\$ 979.00

CONFIRM BOOKING Ves. my client has read and agrees to book this cruise subject to the Cruise Ticket Contract, including the Cancellation Policy. MAKE A PAYMENT HOLD OPTION (CONFIRM)

\$ 135.70



\$ 979.00





13. Booking Confirmation

Once the booking is completed, you will receive a Booking Number. You can continue to make payments if required.



GUEST INFORMATION

MANAGE GUEST INFO >

All prices in AUD

GUEST	DOB	COUNTRY	CONTACT #	VIFP #	AIR	TRANSFERS	СVР
1 Mr. Carnival Fun	Jan. 02, 1990 (37Y)	Australia	733007799	N/A	N/A	No	No
2 Mr. Carnival _* Fun	Jan. 02, 1990 (37Y)	Australia	733007799	N/A	N/A	No	No

*Booking Contains Special Requests

PRICING DETAILS

CHARGES GUEST 1 GUEST 2 TOTAL CRUISE CHARGES \$ 932.64 \$ 932.64 \$ 1,865.28 CRUISE RATE \$ 689.00 \$ 689.00 \$ 1,378.00 NON-COMM CRUISE AMOUNT \$ 140.00 \$140.00 \$ 280.00 REQUIRED CRUISE FEES & EXPENSES \$ 103.64 \$103.64 \$ 207.28 GOVERNMENT TAXES & FEES \$ 46.36 \$ 46.36 \$ 92.72 GUEST SUBTOTAL \$ 979.00 \$ 979.00 Total \$ 1,958.00

RAVEL AGENT PRICE BREAKDO	NMN		All prices in A
FARE INFORMA	TION	PAYME	NT SCHEDULE
CRUISE CHARGES	\$ 1,865.28	DEPOSIT	\$ 100.00
CRUISE RATE	\$ 1,378.00	Due Date	Jan. 27, 2025 11:59 pm AE
NON-COMM CRUISE AMOUNT	\$ 280.00		
REQUIRED CRUISE FEES & EXPENSES 0	\$ 207.28	FINAL PAYMENT	\$ 1,958.00
GOVERNMENT TAXES & FEES 0	\$ 92.72	Due Date	Apr. 02, 2027 11:59 pm AET
NET AMOUNT	\$ 1,820.20 Cancellation Policy	MA	KE A PAYMENI
	Cancellation Policy	View Payment History	PAY WITHFUNSHIPPAY
TOTAL COMMISSION	\$ 137.80		
GST COMMISSION	\$ 2.10		

OFFER DETAILS	
PASSPORT TO PARADISE KEH	
Deposit is non-refundable.	
 Bookings made as part of a group will include their amenities. 	

DINING REQUEST OPTIONS	
Seating Time for Dinner	
Confirmed Dining EARLY DINING - 5:30 pm	Linked Bookings There are no linked bookings



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14. Call Reservations Team

Once booked please give our Reservations Team a call on 13 31 94 (AU) or 0800 442 095 (NZ) so they can make notes regarding accessible cabin and send out accessibility form.

If you require additional information or need assistance to ensure you have the best accommodations for your guests needs, please call our Guest Access team at 1800 072 670 ext. 70025. You can also email Access Team at <u>access@carnival.com</u>. (Please note they are based in the US and might take a few days to reply depending on email load),

Please also visit our website for further information: https://www.carnival.com.au/about-carnival/special-needs











GoCCL Navigator

https://www.goccl.com.au/Login

For any booking queries or assistance, please call: **13 31 94** (AU) **0800 442 095** (NZ)

For sales and marketing support please contact your BDM or email: cclsales@carnival.com.au







THANK YOU

