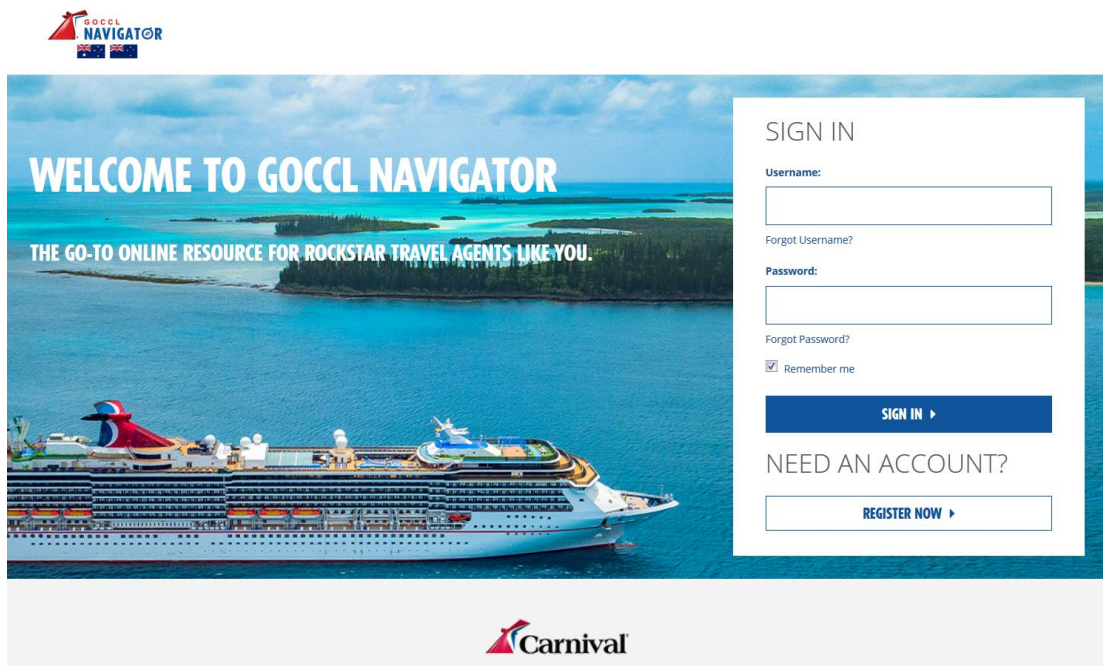


# ACCESSING GOCCL.COM.AU

## Accessing GoCCL.com.au



**Figure 1: GoCCL.com.au Home Page**

- Open an internet browser (i.e. Internet Explorer, Safari, Google Chrome).
- Type in the following web address, [www.goccl.com.au](http://www.goccl.com.au).
- Log into GoCCL Navigator using your Username and password (Figure 1).
- Select the Sign In Button (Figure 1).

## Need a GoCCL.com.au Account

- Open an internet browser
- Type in the following web address, [www.goccl.com.au](http://www.goccl.com.au).
- Select the Register Now Button (Figure 1).

## NEW USER REGISTRATION

Is your agency already affiliated with Carnival? Great! Register for GoCCL.CO.UK below. Not yet registered with us? No biggie. Register here.

All fields are required unless marked optional.

**Title:**

**First Name:**

**Last Name:**

**Date Of Birth:**

**Travel Agent Phone Number:**

**Travel Agent Email:**

**Agency Name:**

**Agency ID Profile Number:** (hint: begins with a 444)

**Access Level:**

By checking this box you are agreeing to Terms & Conditions

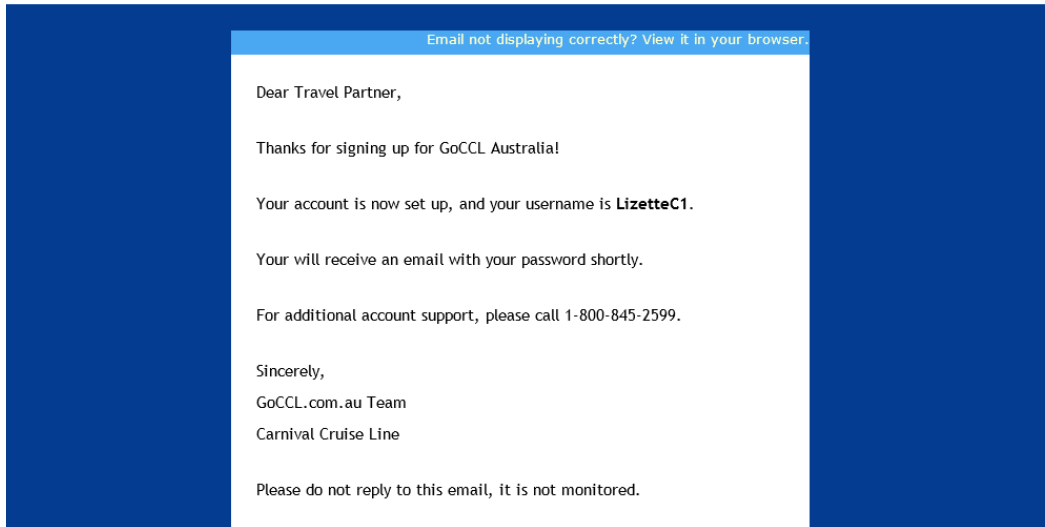
**CREATE ACCOUNT**



**Figure 2: New User Registration Form**

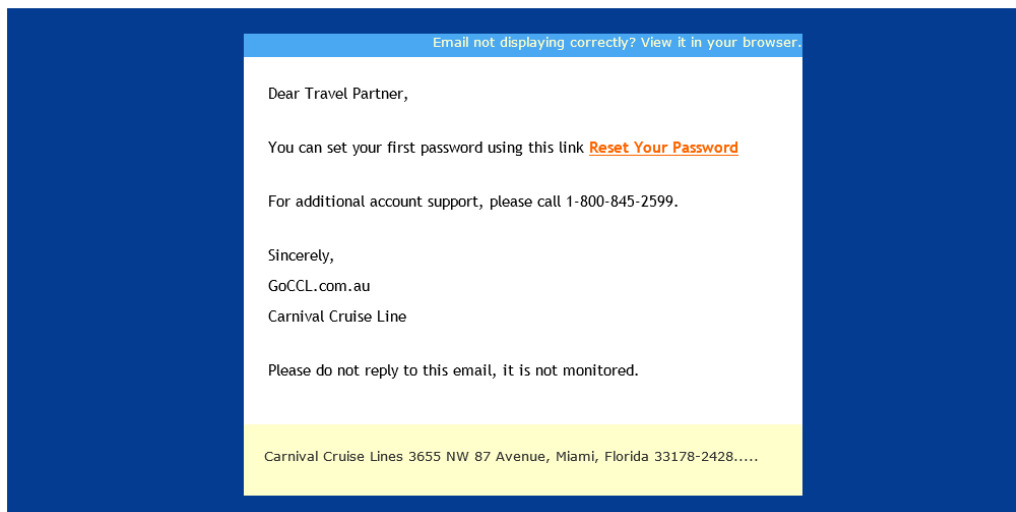
- Complete the New User Registration Form (Figure 2).
  - Title
  - First Name
  - Date of Birth
  - Travel Agent Phone Number
  - Travel Agent Email
  - Agency Name
  - Agency ID Profile Number (Begins with a 444)
  - Access Level

- Select the checkbox to agree to the terms and conditions (Figure 2).
- Select the Create Account button (Figure 2).
- Once the account has been approved by your agency owner/manager you will receive the following two emails:



**Figure 3: GoCCL Registration Email with Username**

- GoCCL Registration Email with Username (Figure 3)



**Figure 4: GoCCL Registration Email with Password**

- GoCCL Registration Email with Password Reset Link (Figure 4)

## **Forgot Your Username?**

- Open an internet browser
- Type in the following web address, [www.goccl.com.au](http://www.goccl.com.au).
- Select Forgot Username? (Figure 1).

**WELCOME TO GOCCL NAVIGATOR**

THE GO-TO ONLINE RESOURCE FOR ROCKSTAR TRAVEL AGENTS LIKE YOU.

**FORGOT YOUR USERNAME?**

Please provide the following information and we will email the username to the email address specified.

First Name

Last Name

Travel Agent Email Address

Travel Agency Phone Number

**SUBMIT**

Cancel

**Carnival**

POLAR ONLINE | ABOUT CARNIVAL | TRAVEL AGENCY AGREEMENT AND POLICY | PRIVACY POLICY

**Figure 5: Forgot Username Page**

- On the Forgot Username? Screen, fill in the following information (Figure 5).
  - a. First name
  - b. Last name
  - c. Travel Agent Email Address
  - d. Travel Agency Phone Number
- Select the Submit Button to continue (Figure 5).

Reply Reply All Forward IM

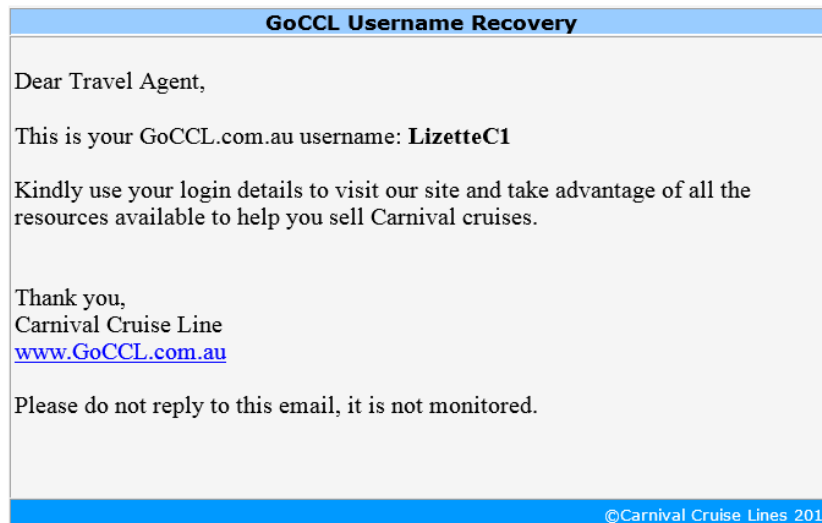


Mon 11/25/2019 2:43 PM

gocclaccountrecovery@carnival.com

GoCCL Australia Username Recovery

To Calvo, Lizette (CCL)

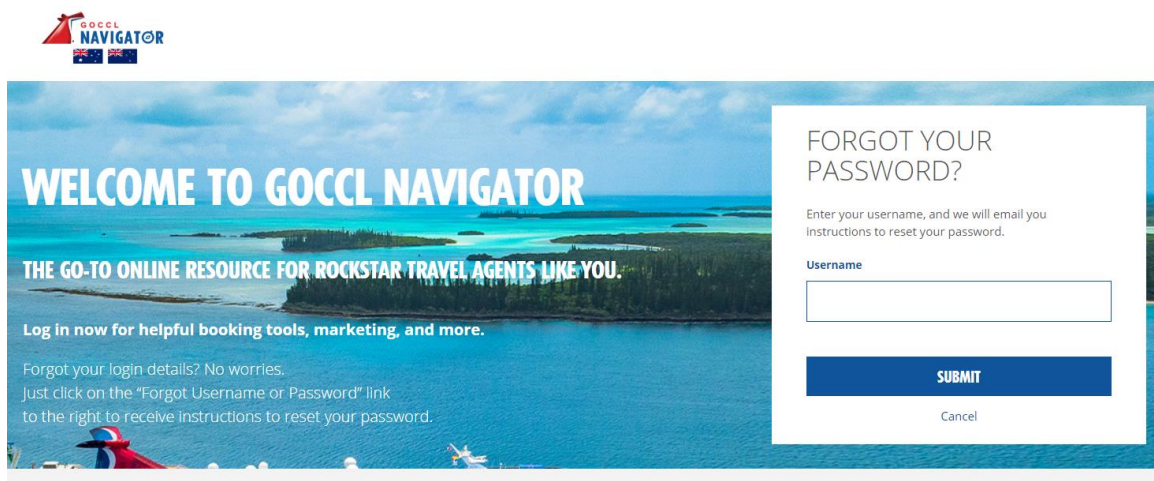


**Figure 6: GoCCL Username Recovery Email**

- You will receive the following GoCCL Username Recovery Email (Figure 6).

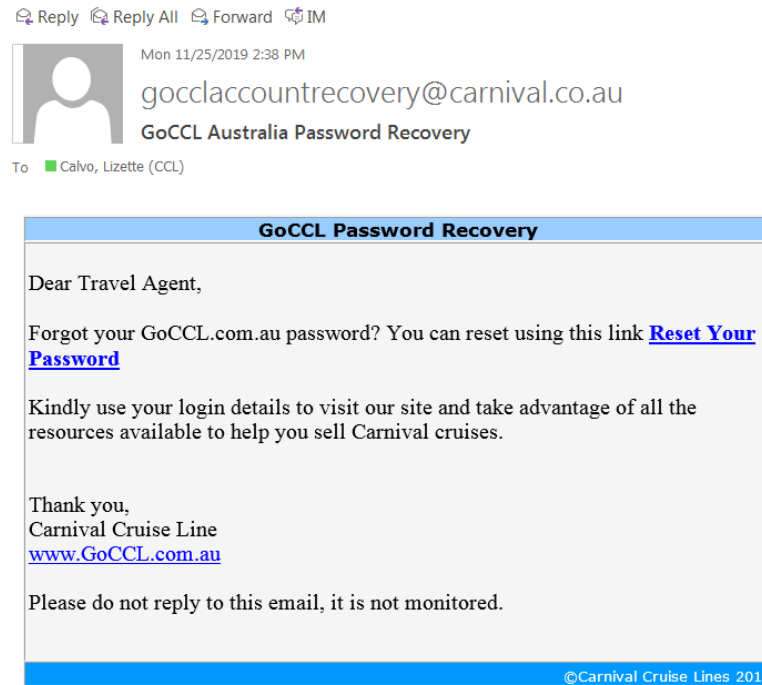
## **Forgot Password?**

- Open an internet browser
- Type in the following web address, [www.goccl.com.au](http://www.goccl.com.au).
- Select Forgot Your Password? (Figure 1).



**Figure 7: Forgot Your Password? Page**

- On the Forgot Password? Screen, enter in your Username (Figure 7).
- Select the Submit Button to continue (Figure 7).



**Figure 8: Forgot Your Password? Recovery Email**

- You will receive the following GoCCL Password Recovery Email (Figure 8).

For any assistance please email [australiasupport@carnival.com](mailto:australiasupport@carnival.com)