GOCCL NAVIGATOR: BERTHING A GUEST STATEROOM

Quick Tips for Berthing a Guest Stateroom Using GoCCL Navigator

1. Visit GoCCL Navigator: Log into GoCCL Navigator, www.goccl.com.au, using your Username and password and select Sign In.



Figure 1: GoCCL Navigator

2. Manage Group Booking: Select Group Bookings under Manage Booking from the Booking drop down menu (Figure 1).

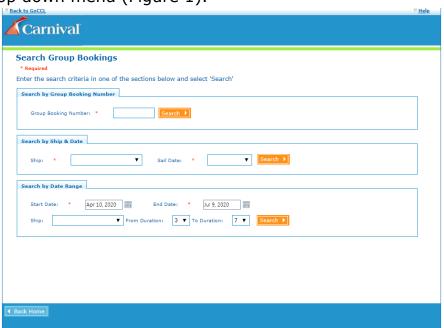


Figure 2: Search Group Bookings

3. Search Group Bookings: Type in the Group Booking number in the field and then select search (Figure 2).

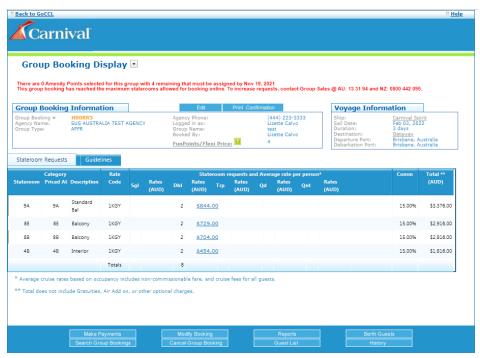


Figure 3: Group Booking Display

4. Berth Guests: Select Berth Guests (Figure 3).

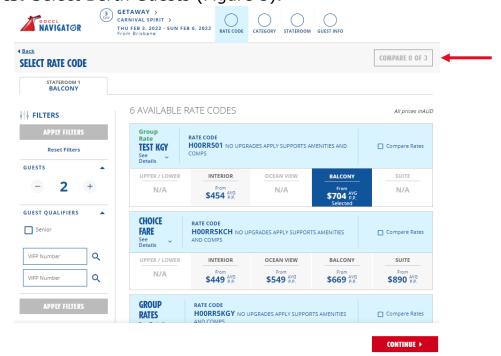


Figure 4: Rate Codes

5. Select Rate Code: Under each rate code you will see the lead rate by metacategory. You can compare up to three rate codes (Figure 4).

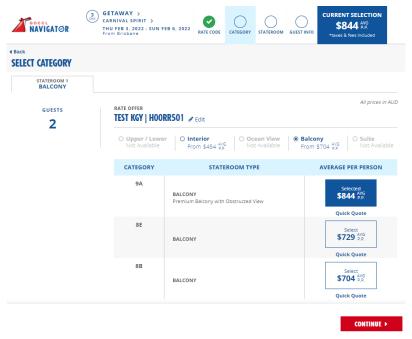


Figure 5: Select Stateroom Category

6. Select Stateroom Category: You can switch between each category to view detail and pricing (Figure 5).

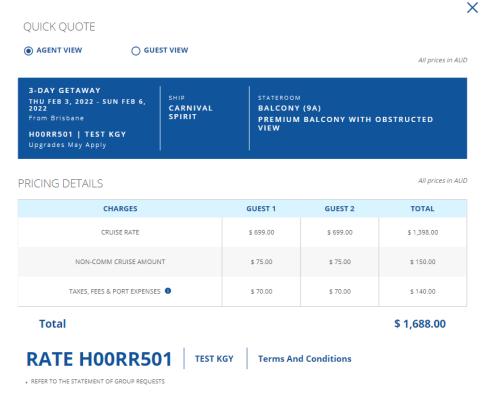


Figure 6: Quick Quote

- **7. Send Quick Quote (Optional):** Under Average Price per Person, choose Quick Quote to email your guests a personalised quote with pricing and itinerary details. If a GST Commission is applicable for the booking, it will be visible on the Agent View of the Quick Quote under Total Commission (Figure 6).
- **8. Select Stateroom:** Choose stateroom using the stateroom map or stateroom list. You can see up to 20 cabins at one time for each view.

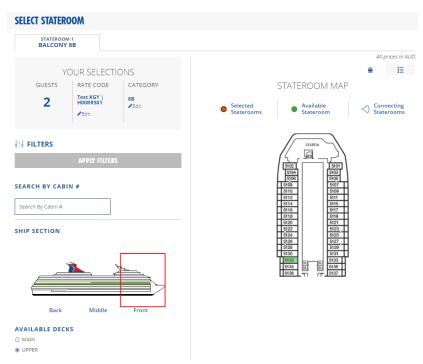


Figure 7: Stateroom Map

Stateroom Map: you can see staterooms by a section of the ship, and view connecting staterooms available. Hover over a stateroom on the map to see the stateroom number, description and number of guests the cabin holds.

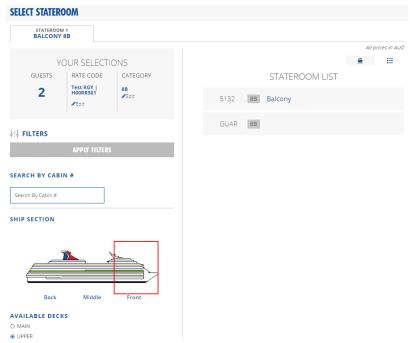


Figure 8: Stateroom List

Stateroom List: if you prefer a list view versus a map (Figure 8).

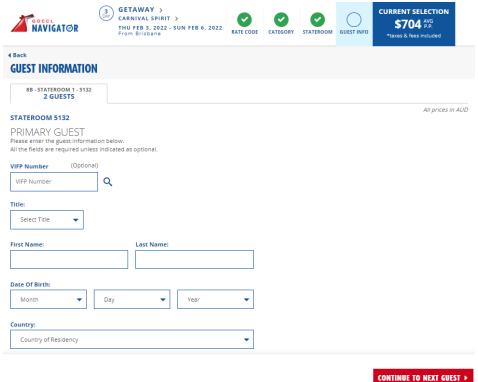
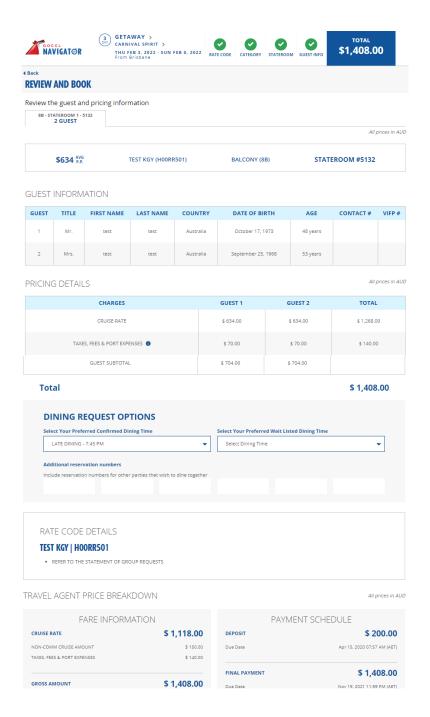


Figure 9: Guest Information

9. Add Guest Information: Complete Guest details and VIFP number, if applicable.



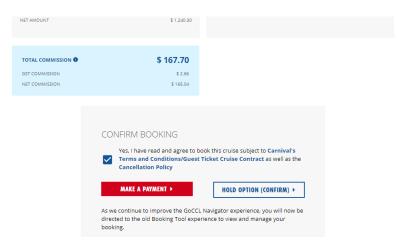


Figure 10: Review and Book

10. Review and book: Review final Fare Information and Payment schedule for the booking. In addition, select your dining options such as Early, Late or Your Time dining, and add any bookings you wish to link to the reservation for guest that might be traveling together. Accepting the terms and conditions for the booking and selecting either the Make a Payment button or Hold Option (Confirm) button.

If you wish to receive a booking confirmation, please the Job aid on Managing Group Bookings on GoCCL.com.au.